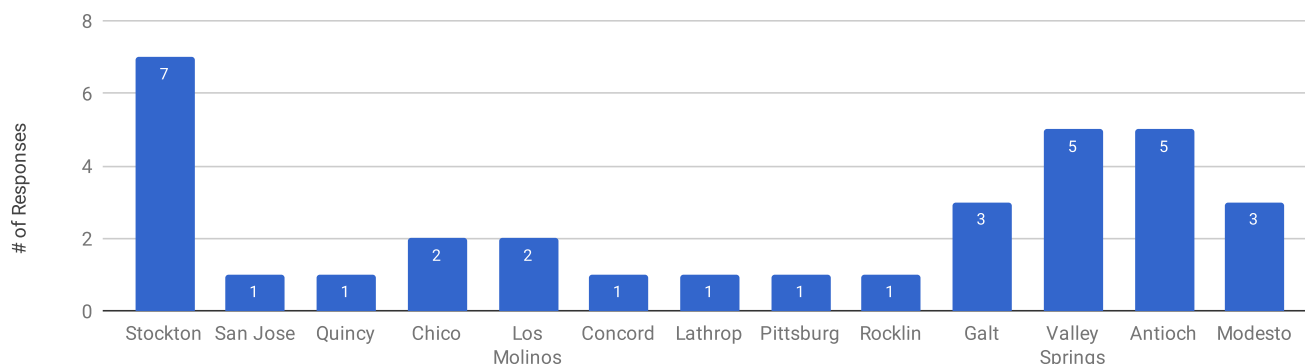


FFA Client Satisfaction Survey 2022

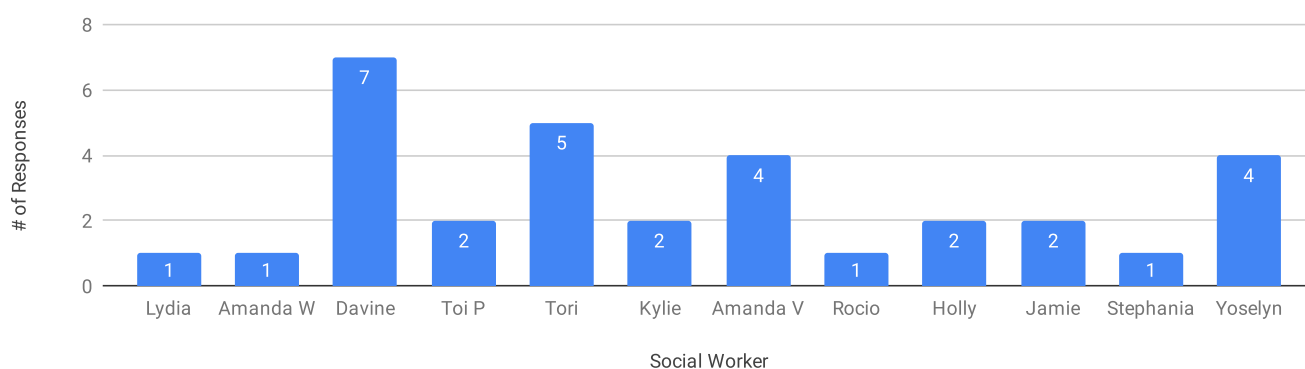


This satisfaction survey consists of fourteen items, twelve of which are based on a 5-point Likert scale. The survey was administered via a SurveyMonkey link to EA FFA clients. Likert-scaled responses ranged from "Great, Two thumbs up" to "Very Unhappy!" This survey ended with a sample size (n) of 33, down from 99 in 2021.

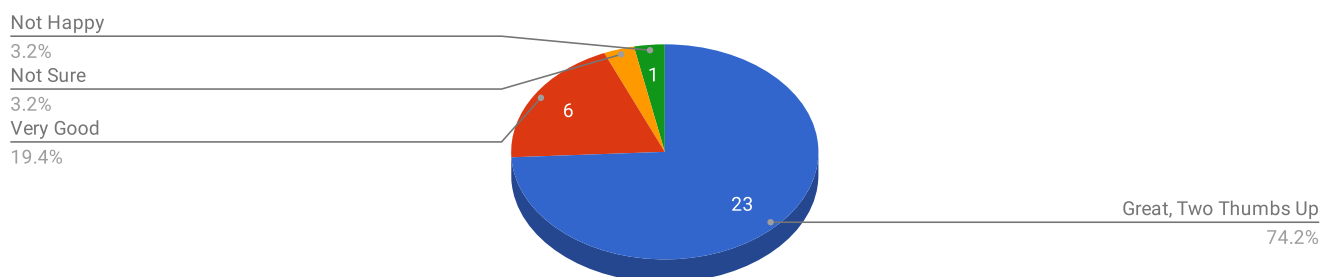
Q1: In what city do you live?



Q2: Social Worker



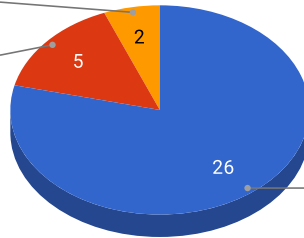
Q3: My foster parents show a positive attitude, and treat me with respect.



| | Great, 2 Thumbs Up | Very Good | Not Sure | Not Happy | Very Unhappy |
|----------------|--------------------|-----------|----------|-----------|--------------|
| # of Responses | 23 | 6 | 1 | 1 | 0 |
| Item Mean | 4.65 | | | | |
| 2021 Mean | 4.74 | | | | |

Q4: My foster parents are kind and helpful.

Not Sure
6.1%
Very Good
15.2%



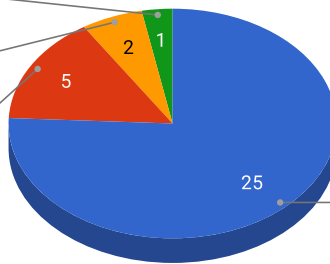
Great, Two Thumbs Up
78.8%

| | Great, 2 Thumbs Up | Very Good | Not Sure | Not Happy | Very Unhappy |
|----------------|--------------------|-----------|----------|-----------|--------------|
| # of Responses | 26 | 5 | 2 | 0 | 0 |

| | |
|-----------|------|
| Item Mean | 4.73 |
| 2021 Mean | 4.67 |

Q5: My foster parents listen to me, talk with me, and help me calm down.

Not Happy
3.0%
Not Sure
6.1%
Very Good
15.2%



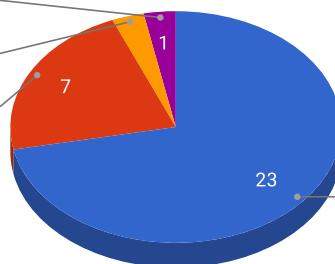
Great, Two Thumbs Up
75.8%

| | Great, 2 Thumbs Up | Very Good | Not Sure | Not Happy | Very Unhappy |
|----------------|--------------------|-----------|----------|-----------|--------------|
| # of Responses | 25 | 5 | 2 | 1 | 0 |

| | |
|-----------|------|
| Item Mean | 4.64 |
| 2021 Mean | 4.45 |

Q6: I can talk to my foster parents about myself and what is happening in my life.

Very Unhappy
3.1%
Not Sure
3.1%
Very Good
21.9%



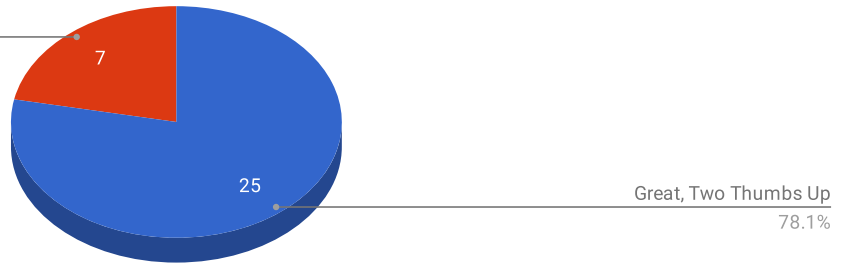
Great, Two Thumbs Up
71.9%

| | Great, 2 Thumbs Up | Very Good | Not Sure | Not Happy | Very Unhappy |
|----------------|--------------------|-----------|----------|-----------|--------------|
| # of Responses | 23 | 7 | 1 | 0 | 1 |

| | |
|-----------|------|
| Item Mean | 4.59 |
| 2021 Mean | 4.39 |

Q7: I trust my foster parents to keep things safe.

Very Good
21.9%



| | Great, 2 Thumbs Up | Very Good | Not Sure | Not Happy | Very Unhappy |
|----------------|--------------------|-----------|----------|-----------|--------------|
| # of Responses | 25 | 7 | 0 | 0 | 0 |

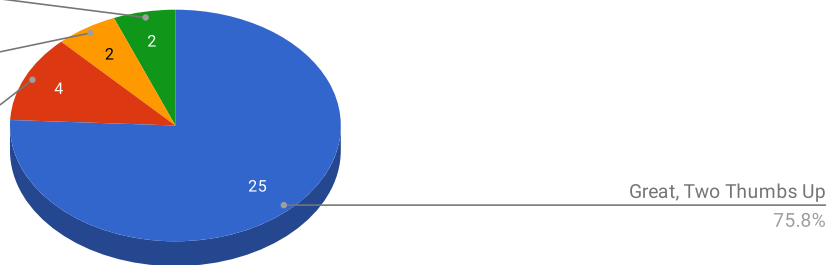
| | |
|-----------|------|
| Item Mean | 4.78 |
| 2021 Mean | 4.69 |

Q8: My foster parents keep their promises.

Not Happy
6.1%

Not Sure
6.1%

Very Good
12.1%



| | Great, 2 Thumbs Up | Very Good | Not Sure | Not Happy | Very Unhappy |
|----------------|--------------------|-----------|----------|-----------|--------------|
| # of Responses | 25 | 4 | 2 | 2 | 0 |

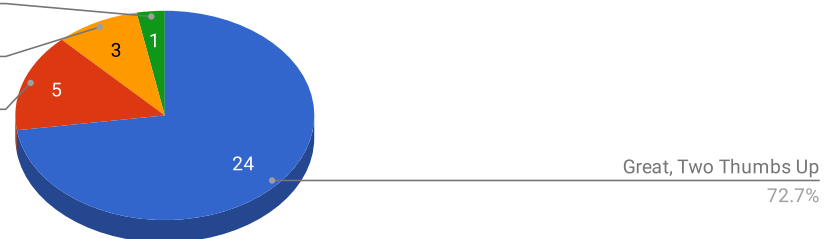
| | |
|-----------|------|
| Item Mean | 4.58 |
| 2021 Mean | 4.44 |

Q9: My foster parents participate in activities with me and others.

Not Happy
3.0%

Not Sure
9.1%

Very Good
15.2%



| | Great, 2 Thumbs Up | Very Good | Not Sure | Not Happy | Very Unhappy |
|----------------|--------------------|-----------|----------|-----------|--------------|
| # of Responses | 24 | 5 | 3 | 1 | 0 |

| | |
|-----------|------|
| Item Mean | 4.58 |
| 2021 Mean | 4.4 |

Q10: This is how I feel about my foster parents.

Not Happy

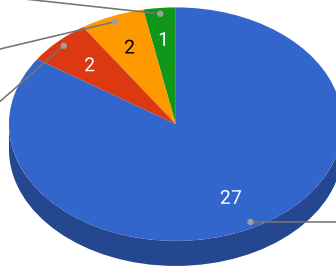
3.1%

Not Sure

6.3%

Very Good

6.3%



Great, Two Thumbs Up
84.4%

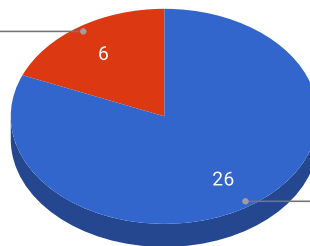
| | Great, 2 Thumbs Up | Very Good | Not Sure | Not Happy | Very Unhappy |
|----------------|--------------------|-----------|----------|-----------|--------------|
| # of Responses | 27 | 2 | 2 | 1 | 0 |

| | |
|-----------|------|
| Item Mean | 4.72 |
| 2021 Mean | 4.59 |

Q11: I feel safe.

Very Good

18.8%



Great, Two Thumbs Up
81.3%

| | Great, 2 Thumbs Up | Very Good | Not Sure | Not Happy | Very Unhappy |
|----------------|--------------------|-----------|----------|-----------|--------------|
| # of Responses | 26 | 6 | 0 | 0 | 0 |

| | |
|-----------|------|
| Item Mean | 4.81 |
| 2021 Mean | 4.75 |

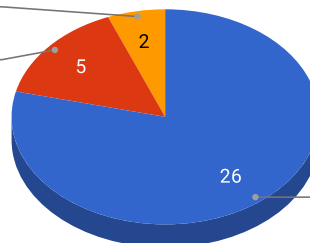
Q12: My foster parents help me.

Not Sure

6.1%

Very Good

15.2%



Great, Two Thumbs Up
78.8%

| | Great, 2 Thumbs Up | Very Good | Not Sure | Not Happy | Very Unhappy |
|----------------|--------------------|-----------|----------|-----------|--------------|
| # of Responses | 26 | 5 | 2 | 0 | 0 |

| | |
|-----------|------|
| Item Mean | 4.73 |
| 2021 Mean | 4.65 |

Q13: I feel like I can be myself.

Very Unhappy

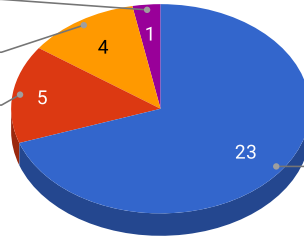
3.0%

Not Sure

12.1%

Very Good

15.2%



Great, Two Thumbs Up
69.7%

| | Great, 2 Thumbs Up | Very Good | Not Sure | Not Happy | Very Unhappy |
|----------------|--------------------|-----------|----------|-----------|--------------|
| # of Responses | 23 | 5 | 4 | 0 | 1 |

| | |
|-----------|------|
| Item Mean | 4.48 |
| 2021 Mean | 4.6 |

Q14: I can be successful here.

Not Happy

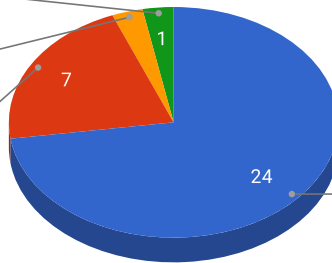
3.0%

Not Sure

3.0%

Very Good

21.2%



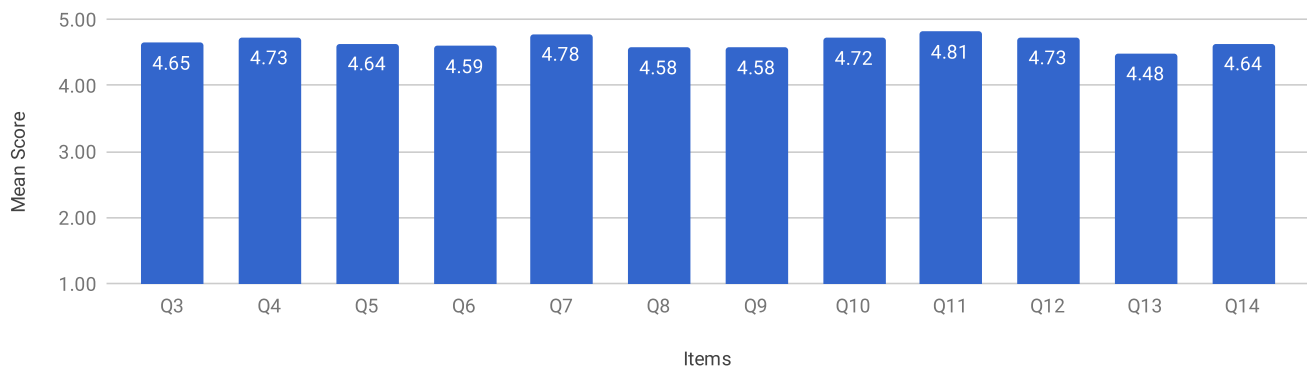
Great, Two Thumbs Up
72.7%

| | Great, 2 Thumbs Up | Very Good | Not Sure | Not Happy | Very Unhappy |
|----------------|--------------------|-----------|----------|-----------|--------------|
| # of Responses | 24 | 7 | 1 | 1 | 0 |

| | |
|-----------|------|
| Item Mean | 4.64 |
| 2021 Mean | 4.6 |

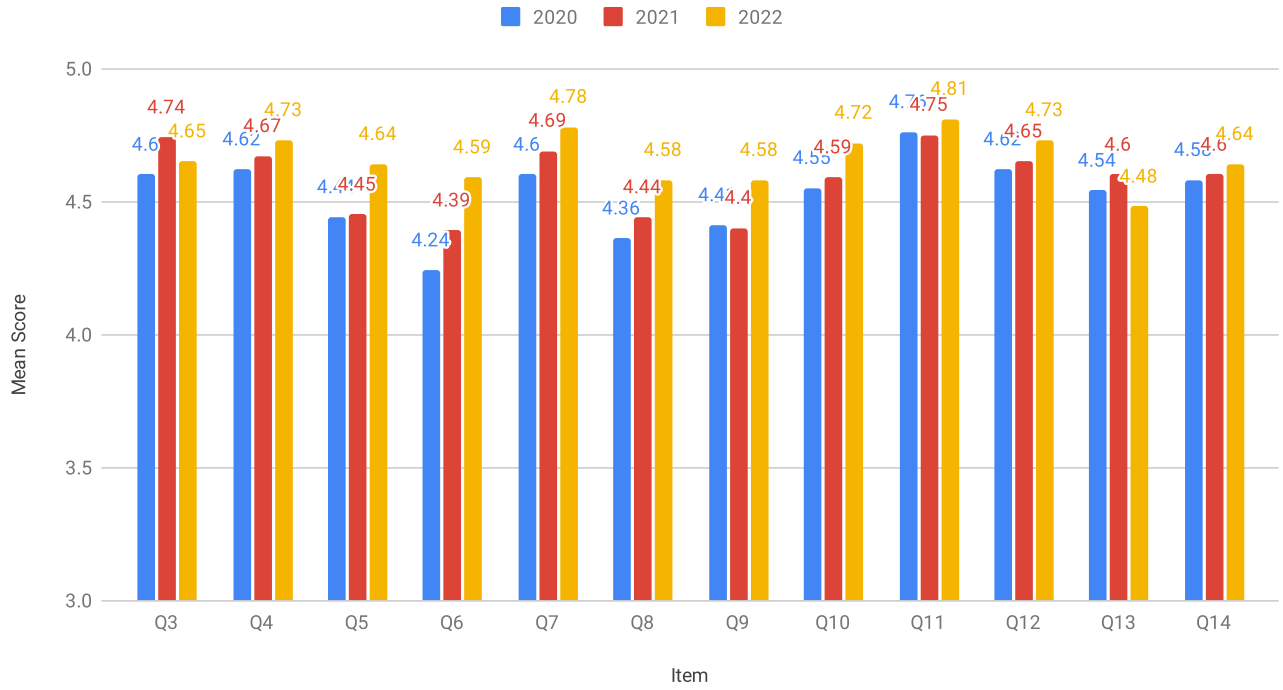
Means

Item Means



| | | |
|-------------------|------|------------------------------|
| Lowest Item Mean | 4.48 | I feel like I can be myself. |
| Highest Item Mean | 4.81 | I feel safe. (same in 2021) |

Item Means Comparative Analysis (2020 - 2022)



| | | |
|--------------------------|-------|---|
| Greatest positive change | .19 | My foster parents listen to me, talk with me and help me calm down. |
| Greatest negative change | -0.12 | I feel like I can be myself. |