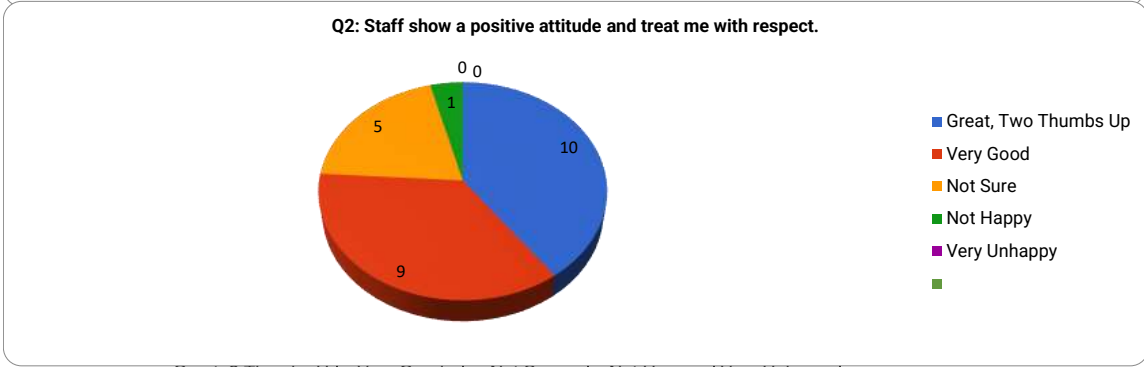
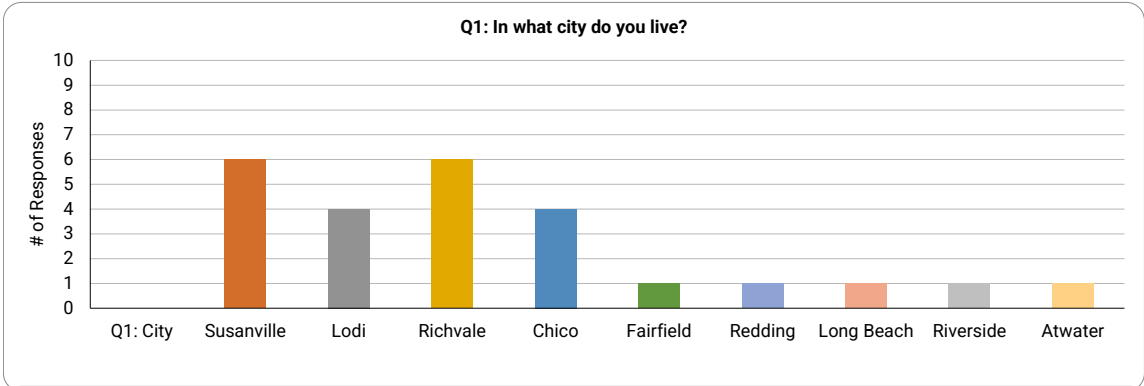


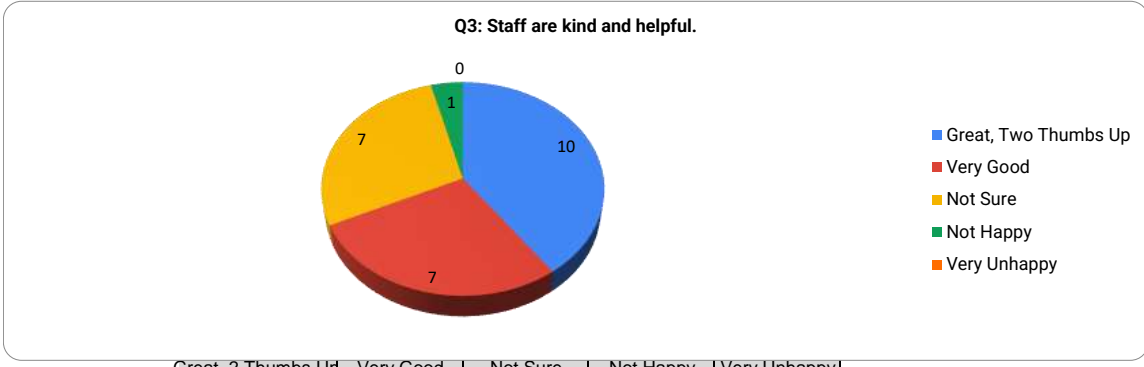
STRTP Client Satisfaction Survey 2023



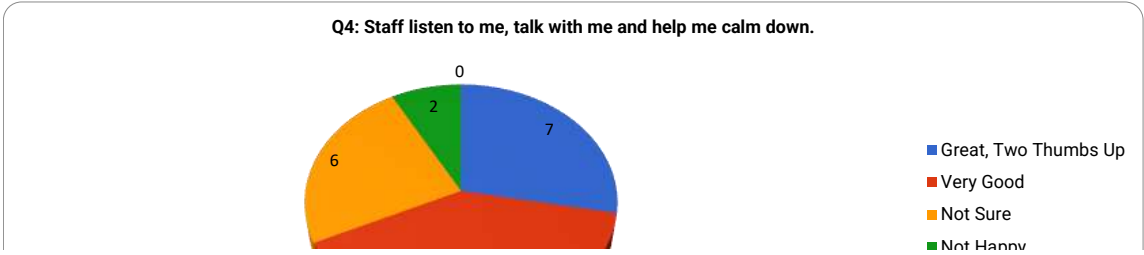
This satisfaction survey consists of fourteen items, twelve of which are based on a 5-point Likert scale. Likert-scaled responses ranged from "Great, Two thumbs up" to "Very Unhappy!" This survey ended with a sample size (*n*) of 25, up from 22 in 2022.

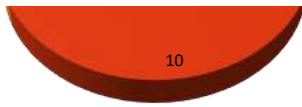


	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	10	9	5	1	0
Item Mean	4.12				
2022 Mean	4.41				



	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	10	7	7	1	0
Item Mean	4.04				
2022 Mean	4.68				





- Not Happy
- Very Unhappy

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	7	10	6	2	0
Item Mean	3.88				
2022 Mean	4.43				

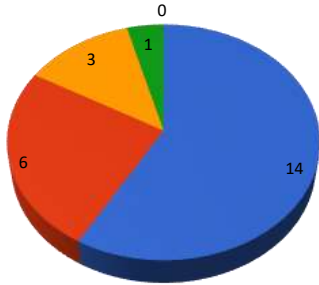
Q5: I can talk to the staff about myself and what is happening in my life.



- Great, Two Thumbs Up
- Very Good
- Not Sure
- Not Happy
- Very Unhappy

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	7	11	5	2	0
Item Mean	3.92				
2022 Mean	4.36				

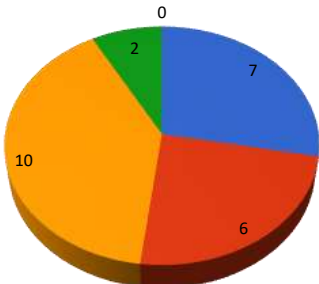
Q6: I trust the staff to keep my belongings safe.



- Great, Two Thumbs Up
- Very Good
- Not Sure
- Not Happy
- Very Unhappy

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	14	6	3	1	0
Item Mean	4.2				
2022 Mean	4.36				

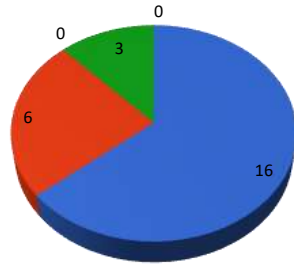
Q7: Staff keep their promises.



- Great, Two Thumbs Up
- Very Good
- Not Sure
- Not Happy
- Very Unhappy

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	7	6	10	2	0
Item Mean	3.72				
2022 Mean	3.68				

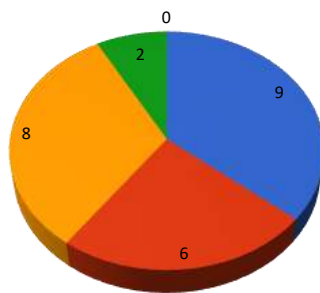
Q8: Staff participate in activities with me and others.



- Great, Two Thumbs Up
- Very Good
- Not Sure
- Not Happy
- Very Unhappy

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	16	6	0	3	0
Item Mean	4.4				
2022 Mean	4.68				

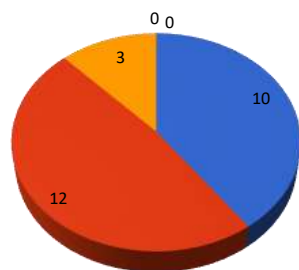
Q9: This is how I feel about the group home.



- Great, Two Thumbs Up
- Very Good
- Not Sure
- Not Happy
- Very Unhappy

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	9	6	8	2	0
Item Mean	3.88				
2022 Mean	4.09				

Q10: I feel safe.



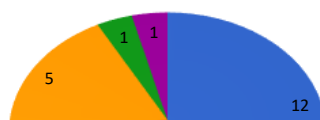
- Great, Two Thumbs Up
- Very Good
- Not Sure
- Not Happy
- Very Unhappy

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	10	12	3	0	0
Item Mean	4.28				
2022 Mean	4.23				

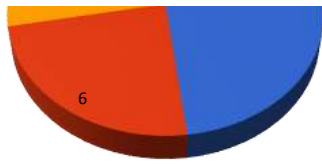
Comments

Because there is too much stuff going on in the house with the clients they are rude and annoying sometimes (Fairfield)
 Not wen kid's have a rage. (Chico)
 I feel very safe knowing that staff are there so i do feel safe. (Atwater)
 because like hang out but No not white now but they hang out with other kids (Lodi)

Q11: I feel like I can be myself.



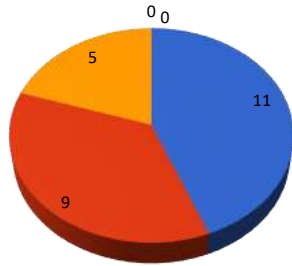
- Great, Two Thumbs Up
- Very Good



- Not Sure
- Not Happy
- Very Unhappy

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	12	6	5	1	1
Item Mean	4.08				
2022 Mean	4.23				

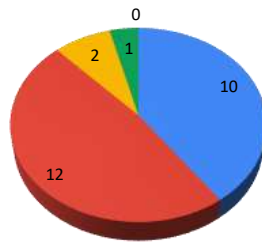
Q12: I can be successful here.



- Great, Two Thumbs Up
- Very Good
- Not Sure
- Not Happy
- Very Unhappy

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	11	9	5	0	0
Item Mean	4.24				
2022 Mean	4.45				

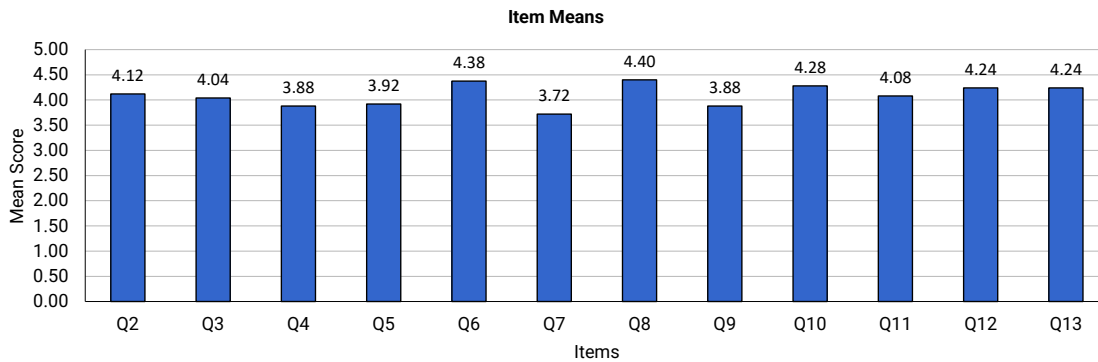
Q13: The STRTP staff help me.



- Great, Two Thumbs Up
- Very Good
- Not Sure
- Not Happy
- Very Unhappy

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	10	12	2	1	0
Item Mean	4.24				
2022 Mean	4.68				

Means



Lowest Item Mean	3.68	Staff keep their promises. (same for 2019, 2020, & 2021)
Highest Item Mean	4.68	3-way tie: Staff are kind & helpful. Staff participate in activities with me and others. The STRTP staff help me.